

DC Healthcare Alliance Know Your Rights!

What is the DC Healthcare Alliance?

The Alliance gives **free** health insurance to low-income people who live in D.C. and can't get Medicaid. It will pay for doctor or hospital visits, home health care, dental services, prescription drugs, and many other services.



Can I get the Alliance?

You can get the Alliance if you:

- Are **21 years or older**
- Are a **D.C. resident**
- Don't have **health insurance** (including Medicaid or Medicare)
- Have less than **\$4,000 (individuals)** or **\$6,000 (2+ people)** in cash or your bank account.
- Have **low income**. See the chart below.

Household Size	Your total income must be less than:
1	\$2,146/month
2	\$2,903
3	\$3,660
4	\$4,417
5	\$5,173
6	\$5,930
7	\$6,687
8	\$7,743

Can I apply if I don't speak English well?

Yes. The law says the government has to help you in your language. Tell the agency you want help in your language.

I'm not a U.S. Citizen. Can I apply?

Yes! All eligible District residents, **no matter your immigration status**, can get the Alliance. This includes undocumented immigrants.

Some documented immigrants may need to buy private insurance or face a tax penalty. Contact Legal Aid to learn more.

What services does the Alliance cover?

The Alliance can pay for:

- Doctor visits
- Preventative care (checkups, diet, and nutrition)
- Prenatal care (pregnancy)
- Prescription drugs
- Laboratory services
- Medical supplies
- Dental services up to \$1,000

Go to the next page to learn how to apply for Alliance.



Need help? Call Legal Aid at (202) 628-1161 or go to www.legalaiddc.org/online-intake/.

How do I apply for the Alliance?

You can apply for **all** public benefits, including food stamps, TANF, Medicaid, and D.C. Healthcare Alliance on **the same application**.

Step 1: Get the documents you need. Don't send in the originals! Take a picture or make a copy.

Your photo ID	Your Social Security Card (if you have one)	Proof of income (such as pay stubs)	Proof of address (such as a utility bill)	Birth certificates of everyone in your household
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Step 2: Apply in one of five ways:



In person at one of these **ESA service centers**. Ask for a receipt when you apply.

- **Anacostia Service Center**
2100 Martin Luther King Jr. Avenue SE
(202) 645-4614
- **Congress Heights Service Center**
4001 South Capitol Street SW
(202) 645-4546
- **H Street Service Center**
645 H Street NE
(202) 698-4350
- **[Closed] Fort Davis Service Center**
3851 Alabama Avenue SE
(202) 645-4500
- **[Closed] Taylor Street Service Center**
1207 Taylor Street NW
(202) 576-8000



In person at these **hospitals or community health clinics**.

- **Hospitals:** United Medical Center, Washington Hospital Center, Providence Hospital, Howard University Hospital
 - **Congress Heights Health Center**
3720 MLK Jr. Ave. SE, 20032
(202) 279-1800
 - **Hunt Place Community Health Center**
4130 Hunt Pl. NE, 20019
(202) 388-8160
 - **La Clínica del Pueblo**
2831 15th St. NW, 20009
(202) 462-4788
 - **Mary's Center for Maternal and Child Care**
2333 Ontario Rd. NW, 20009
(202) 483-8196
 - **Southwest Community Health Center**
850 Delaware Ave. SW, 20024
(202) 548-4520
- Fax:** Fax the completed application to DHS ESA at **(202) 671-4400**.



Smartphone: Download the **District Direct** app in the app store. Apply on your phone. Write down your confirmation number.



Online: Go to <https://districtdirect.dc.gov/ua/>. Write down your confirmation number. Save a copy of what you submit.



What happens after I apply for Alliance?

If you're approved, you'll get enrolled in plan with a Managed Care Organization (MCO). The three MCO plans are AmeriHealth Caritas, CareFirst Community Health Plan, and MedStar Family Choice. **To learn more about plans, go to dchealthyfamilies.com or call DC Families Customer Service at (800) 620-7802.**

I didn't get Alliance or my services got cut off. What can I do?

You have the right to **appeal**. You need to appeal within **90 days** of the notice that your benefits were denied, cut off, or reduced. There are three steps to appeal.

Step 1: Get the appeal form online at <https://oah.dc.gov/node/154252>.

Step 2: Fill out the appeal form.

Step 3: File the form in one of these ways:

Email it to
oah.filing@dc.gov.

Bring it in person to the Office of Administrative Hearings, 441 Fourth Street NW, Suite 450N, Washington, DC 20001. *Keep a copy of the form.*

Mail it the address on the left. *Keep a copy of the form. Write down the date you sent it. This option isn't recommended.*

What if my plan won't cover a service I need or a doctor I have to see?

Once you get Alliance, you have rights. If you can't get a service or see a doctor, file a "**grievance**" with your MCO. A grievance is a formal way to complain about an issue. If the grievance is denied, **appeal** the denial by asking for a "**fair hearing**" at OAH (see the appeal instructions above).



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